



• Plumbing • Heating • Gas
• Drainage • Bathrooms & Kitchens

Able Plumbing Solutions LTD
☎ 01908 631704
✉ Contact247@ableuk.co.uk
www.ableuk.co.uk

Claydon House
21 Simpson Road
Fenny Stratford
MK2 2DD

Your quote will be provided to you for your acceptance. Acceptance of the quote is also acceptance of our terms and conditions. Our quote is valid for 30 days from the date on the quote unless otherwise agreed and noted.

Payment Terms

Where the works exceed £500 or parts are required to be ordered in advance a deposit of 35% of the total quote is required in advance of work commencing. The remaining balance should be paid upon completion;

Able Plumbing Solutions Ltd

Sort Code: 30-15-53

Account number: 60798660

We are unable to provide a credit facility.

Unpaid invoices will be referred to a debt collection agency and registered on the national register if a legal proceeding is necessary with all costs being added to the invoice.

Bookings and Cancellations

A minimum 15% will be payable if a booking is cancelled after an order has been processed.

Installation

Every effort will be made to install equipment as quickly as possible. The completion date is an approximation, and therefore failure to complete the works on a given date shall not render us liable for damages, lost time or any other consequential loss.

During installation it may be required to route under floor boarding and in wall cavities. Whilst every endeavour is made to reduce any inconvenience, it may be necessary for carpets, floor coverings or decorations to be removed for access and these will be reinstated as well as possible but further works maybe required which are not covered within our quotation. Dust sheets will be used where possible along with other forms of protection.

Customer Responsibility

It is the customer's responsibility to notify the engineer of the location of any pipes or cables, which may be damaged during the installation. No responsibility can be accepted for damage to said pipes or cables or for the consequential damage to property or fitting unless notification has been given in advance.

Access

Access to all areas should be given without delay, within normal working hours. Areas where possible must be cleared of furniture and personal/business possessions before on on the engineer's arrival. The cost of such clearance is not included in your quote.

Warranty

There is manufacturer warranty supplied on materials (manufacturer may differ), however there is a 12 month warranty on workmanship. Therefore faulty materials though possibly covered by a manufacturers warranty, will still be chargeable for fault finding, supply and replacement.

Guarantee and warranty paperwork will be left with the works on completion where applicable and it is your duty to register for these guarantee/warranty unless stipulated in our quote that we will do it. Please note some warranty's and guarantees are only valid subject to a yearly service being carried out in line with manufactures guidelines such as boiler warranties. Please ensure to do this either with ourselves or another manufacturer accredited engineer to keep the warranty valid.

System conversions





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Please note we advise with all conversions to pressurised systems that when converting from a gravity fed system to mains pressure that there is a small risk of highlighting existing issues with the plumbing system when the pressure is increased to mains pressure. This is rare but is still something that we would like you to be aware of and isn't an issue with the works we have carried out. For example it can make old/worn taps drip, sometime the fill mechanism in toilets can drip or weeps on pipework. Able can not be held liable for the repairs or damages caused. We are happy to assist where possible and additional costs would apply for any works carried out. You will always be made aware prior to any additional works being carried out.

Complaints or Damage

Any issues arising from work completed, must be reported in writing within 3 days of finish.

Retention of title

Any goods supplied by Able will remain our property until they have been paid for in full. Where payment in full is not made we retain ownership of these items and reserve the right to remove these goods.

